

VERICOM Structured Cabling Solutions (SCS) 25 Year System Warranty

SYSTEM WARRANTY

VERICOM warrants that our Structured Cabling Solutions ("SCS"), including the structured cabling and connectivity components, for a period of twenty-five (25) years after installed and tested according to VERICOM installation guidelines and field test procedures at the indicated project site, shall be free from defects in material and workmanship, and meet or exceed the electrical or optical performance requirement as stated in ANSI/TIA/EIA-568 and ISO/IEC 11801.

SYSTEM WARRANTY TERMS AND CONDITIONS

1. The system components are new and have not been used before the installation.
2. The system components have been stored and installed following the operation environment and working conditions they were designed for.
3. The system components are supplied only by VERICOM or approved by VERICOM.
4. The system components are installed by Certified Installer, who had attended a VERICOM training seminar and got a VERICOM certificate.
5. The system components are installed in accordance with their product specifications and VERICOM installation guidelines.
6. The system components are tested pursuant to industry standards after installation, and the results must be submitted and accepted by VERICOM to issue a warranty certificate within sixty (60) days of installation.
7. The warranty shall be only offered to the user or owner of the SCS solutions, and not transferrable to any other party.

8. All warranty for moving or electrical moving parts subject to wear and tear will be valid for 3 years from time of issue of this warranty.

9. Any moves, repairs, additions, or changes to the structured cabling system must be reported to VERICOM in writing before the start of the work, and performed ^{xx} according to VERICOM solutions guidelines and using VERICOM approved products.

EXCLUSIONS AND LIMITATIONS

The system warranty shall not be applied if:

1. Products other than VERICOM cabling products.
2. Products not supplied directly or through channels approved by VERICOM.
3. Defects caused by work performed by parties other than VERICOM Certified Installer, or authorized personnel of VERICOM.
4. Defects resulting from a non-compliant or improper system design, installation, use or repair.
5. Defects resulting from natural disasters such as lightning, storm, earthquake, floods or typhoon and force majeure.
6. Products are exposed to, including but not limited to fire, smoke, water, paint, chemicals, solvents or other elements
7. any other goods or materials, parts or components of a system or any system not of VERICOM origin as a whole.

The wearing parts such as connection and patch cords, connectors, couplings, etc. are excluded from the system warranty.

REMEDIES

If there is any VERICOM product-related problem during the warranty period, the warranty holder must contact the Certified Installer to report the problem, then the Certified Installer will contact VERICOM or VERICOM authorized distributor for further analysis and solution.

Any claim must be made by the installer to VERICOM within 5 working days of discovery of the alleged defect and the installer shall:

- a) Provide free access to the system for inspection by VERICOM.*
- b) Repair or replace defective products after VERICOM has reviewed and verified the system prior to removal, replacement or repair of the defective products.*

If the installer is unable to resolve the problem, then VERICOM will send or appoint qualified engineer to the indicated project site for analysis and resolution of the problem.

If VERICOM determines the problem is caused by VERICOM defective products, VERICOM will repair or replace products to correct the problem. This will include the reasonable costs of removal and reinstallation of such products as long as:

- a) A valid VERICOM warranty is in force at the indicated project site*
- b) Without any breach or violation of VERICOM warranty terms and conditions.*

If the problem is found by VERICOM or an authorized Partner not to be related to VERICOM products or any warranty exclusion, then the warranty holder or end user will be responsible for any costs incurred related to this warranty claim.

Only those products shown to be at fault or defective will be repaired or replaced. The choice of repair or replacement shall be at the sole discretion of VERICOM.

VERICOM will not accept any consequential or liquidated damages or any other consequential claims due to the performance or non-performance of VERICOM or products supplied by VERICOM.

APPLICABLE LAW

The system warranty shall be governed by the laws of HongKong without referring to its choice of provisions.